

Quality Policy



Our perception of quality is to manufacture products which are fit for their intended purpose and which therefore meet and enhance customers expectations.

In pursuit of quality we aim to get every order right first time by

- 1 Helping customers to help us establish a clear understanding of their expectations of CPS Blackpool
- 2 Ensuring we have the resources to meet customer's expectations as a condition of accepting orders
- 3 Ensuring that, at every stage in production, formal checking procedures are carried out and any necessary corrective actions taken
- 4 Ensuring that everyone within CPS has a clear understanding of quality and the preventions of poor quality are more profitable than its detection and corrections
- 5 Ensuring everyone within CPS understands that they have a very important part to play in the achievement of quality and that senior management team provides the training and resources necessary for its achievement.
- 6 Ensuring ISO 9001:2000 quality assurance procedures are adhered to.

Suitability of the system and stated objectives will be reviewed and efforts will be made to ensure the effectiveness of the system is continually improved

A handwritten signature in blue ink that reads 'M. A. Barlow'.

Mark A Barlow
Print Services Manager

Corporate Print Services – Blackpool
1st March 2004